

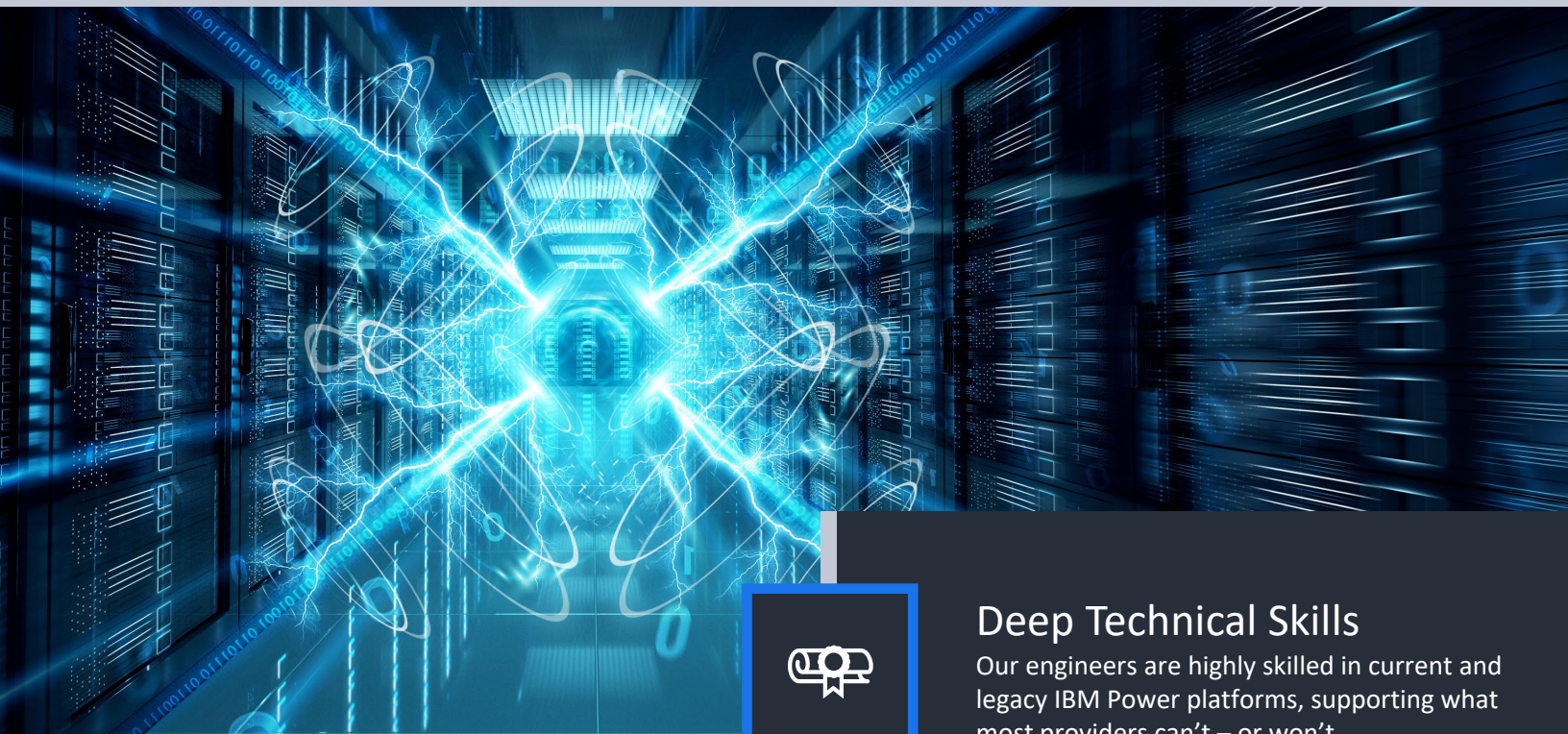
ATS MANAGED SERVICES

for IBM Power Environments



A holistic and data-driven approach to ensure the reliability, security, and performance of your critical AIX and IBM i systems.

PRODUCT DATASHEET



Deep Technical Skills

Our engineers are highly skilled in current and legacy IBM Power platforms, supporting what most providers can't – or won't.

ADVANCED TECHNOLOGY SERVICES GROUP

The Experts in Power

IBM® Power® Systems running AIX®, IBM i, and Linux®, is the engine that drives mission-critical workloads across the globe, yet finding qualified, trustworthy people to manage those environments is becoming more challenging than ever.

Since 2001, ATS' sterling reputation was built on a foundation of expertise in IBM technologies. As a result, you can be confident you are teaming up with an IBM Business Partner that consistently delivers the highest levels of excellence through innovation and support services. **Nobody knows IBM Power like ATS Group, and we are relentless in the pursuit of your success.**



Custom Solutions

Build a custom solution tailored to your business needs, including on-prem, cloud, or hybrid environments.



Relentless Support

At ATS, it's simple. We're with you every step of the way. You get personalized, dedicated support through each step of the process.



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OUR SERVICES

ATS fundamentally disrupts typical tech stack management by using data as our primary decision-making tool and leveraging it as the basis for your operational excellence. Continuous, data-driven management is part of everything we do, ensuring the reliability, security, and performance of your IBM Power environment.

Optimization and Performance Checks

Monitoring system resources, capacity, utilization, and response times utilizing our platform, Galileo Suite.

Investigation and Resolution

Review and remediation of all IBM Power-related error logs.

Vendor Management

Managing tech-vendor relationships, including procurement, licensing, and support agreements for your team.

Systems Administration

Performing essential daily tasks to maintain the overall health and functionality of your IBM Power environment.

Technical Advocacy

SME-led deployment and management of your environment.

Executive Reports

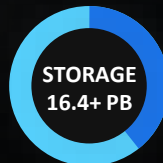
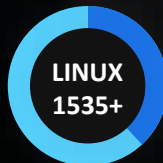
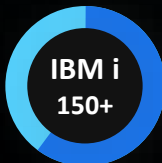
Delivering custom infrastructure reports on the health and performance of your IBM Power systems directly to your inbox.



WHAT WE MANAGE

IBM Power Systems **Mastery**

Put your IBM Power Systems in the hands of experts who understand your needs. We're well-versed in both **legacy** and **current IBM Power platforms**, offering support that goes beyond the capabilities of most providers.



ATS VALUE

A **trusted ally** by your side

We work closely with you to design and implement the most cost-effective solution that not only matches your needs but also sets the stage for future growth.

✓ **Dedicated Technical Account Manager (TAM)**

Your TAM collects relevant environment information and acts as your direct contact for anything related to your account.

✓ **Galileo Installation**

SME-led Galileo installation on your IBM Power systems to monitor overall health and functionality.

✓ **Onboarding and Health Check**

The ATS team performs a thorough analysis of your environment health and plans the best support approach.

✓ **Procedure Documentation and Review**

Detailed records, documentation, and configuration files to keep track of system changes and configurations.

Protect Your Investment

Set up a time to talk with an IBM Power solution advisor to begin creating a custom solution for your IBM Power environment.

